

## **Privacy Statement ISole3D B.V.**

This is the privacy statement of Private Limited Company iSole3D B.V. (hereinafter: iSole3D) is registered with the Chamber of Commerce under number 92343791 and is located at Thomas Edisonstraat 6 (3284WD) in Zuid-Beijerland. This document explains how ISole3D handles the processing of your personal data. In processing your personal data ISole3D the utmost care.

### **Acquisition of personal data:**

If you use the services of ISole3D, you provide some personal data to ISole3D, or personal data is obtained from you as part of the agreement. Personal data means any data relating to identified or identifiable natural person.

### **Categories of personal data**

ISole3D processes the following categories of personal data:

- Contact and name and address information, including location information, phone number, email address;
- Company information, including VAT number and Chamber of Commerce number;
- Divergent delivery address;
- Financial data;
- Account information, which also includes your password and username;
- Other personal data provided by yourself.

### **Purpose of processing**

The personal data collected by ISole3D processed are for the purpose of:

- Contacting you to inform you about the services you have purchased and their performance;
- its services;
- improve its services;
- be able to make payments;
- be able to fulfill legal obligations;
- marketing and communications communications, including improving the website by analyzing visitor behavior on the website;
- to be able to send newsletters;
- exchange data with third parties for the purpose of providing services, as necessary.

### **Basis of processing**

The processing of personal data is only possible under the following bases: (i) legal obligation, (ii) performance of agreement, (iii) obtained (explicit) consent of the data subjects, and (iv) legitimate interest. In providing the services of ISole3D Personal data are processed. ISole3D only processes data that ISole3D deems necessary for (the improvement of) the services and handles with care the (personal)

data it has collected about you and your use of the services. The basis for the processing of these data is the agreement you made with ISole3D have entered into. Personal data of you can also be processed by visiting the website [www.isole3d.nl](http://www.isole3d.nl) if you have given your consent to do so.

## **Need processing**

The processing of your personal data is necessary to perform the services. The services that ISole3D offers cannot be fully performed without the processing of your personal data. If specific purposes relating to personal data require your explicit consent, you must give your consent separately.

## **Automated decision-making**

If there is any automated decision-making, this decision-making is done by computer systems and/or computer programs without the intervention of human action. The data subject is himself or herself responsible for the data he or she provides and which are used at the time of the automated decision-making. If the data prove to be incorrect or incomplete, the damage resulting from this will be at the expense and risk of the person concerned. This also includes the non-, untimely or incorrect execution of the agreement.

## **Retention period**

The by ISole3D processed personal data are retained in accordance with relevant laws and regulations. If a longer retention period is necessary under laws or regulations, the personal data are kept longer in accordance with these requirements. All personal data (obtained) will not be kept longer than strictly necessary.

## **Third party processing**

ISole3D shares personal data with third parties only when strictly necessary for the performance of an agreement and to comply with relevant laws and regulations. No personal data is sold. On ISole3D may have a legal obligation to share personal data with third parties. If personal data is shared with third parties, these are subject to processing agreements. The third parties with whom personal data is shared are:

- The Payment Provider, for the purpose of executing an agreement. The categories of personal data processed are financial data.
- The Bookkeeper, for the purpose of executing an agreement. The categories of personal data processed are contact and name and address information and financial data.
- Software suppliers, for the purpose of executing the agreement. The categories of personal data processed are contact and name and address data.
- Website administrator, for the purpose of executing the agreement. The categories of personal data processed are contact and name and address information.
- Engaged third parties, for the purpose of execution of the agreement. The categories of personal data processed are contact and name and address data.

## Security of Personal Data

ISole3D takes the protection of your personal data seriously and in this regard, taking into account the state of the art, implementation costs, as well as the nature, scope, context and purposes of processing and the risks to the rights and freedoms of individuals, which vary in their likelihood and severity, takes appropriate technical and organizational measures to ensure a level of security appropriate to the risk.

## Younger than 16?

If you are a minor, i.e. under the age of 16, you may only consent to the processing of your personal data with the consent of one of your parents or legal guardian. It is then important that your parent(s) or guardian reads this statement. They can also exercise the rights you have in relation to the personal data you leave with us, such as the right to oppose the (further) processing of your personal data or the right to inspect and correct your data.

## Right of data subjects

As a data subject, you have the following rights:

- Right of access;  
As a data subject, you have the right to obtain clarification as to whether or not your personal data are being processed and, if so, to obtain access in relation to their processing.
- Right to rectification;  
You have the right to obtain rectification and completion of inaccurate data.
- Right to data erasure;  
Without unreasonable delay, a data subject must obtain erasure of personal data concerning him.
- Right to restriction of processing;  
As a data subject, you have the right to restrict the processing of your personal data. To do so, please contact ISole3D.
- Right to data portability;  
A data subject has the right to obtain the personal data relating to him that he has provided to ISole3D, in a structured, common and machine-readable form in order to transfer such personal data to a third party, if necessary. A data subject may also instruct ISole3D to transfer these data directly to a third party.
- Right to object;  
The data subject shall have the right to object, at any time, on grounds relating to his particular situation, to the processing of personal data concerning him including profiling on the basis of those provisions. ISole3D shall cease processing the personal data unless there are compelling legitimate grounds for the processing which override the interests, freedoms and rights of the data subject related to the exercise, institution or support of a legal claim.

## Complaint

If you have a complaint about how ISole3D handles your personal data, or wish to exercise any of the above rights, you can contact us via the website or by email at [info@isole3d.nl](mailto:info@isole3d.nl). To make sure you wish to exercise a right, please request ISole3D you to send a copy of your proof of identity. Please black out your passport photo and MRZ (strip of numbers at the bottom) to protect your privacy. ISole3D will respond to your request as soon as possible, but at the latest within 4 weeks. You can also file a complaint with the Personal Data Authority. This is the competent enforcement authority. You can contact them via this link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

## **Privacy Statement Changes**

ISole3D may modify the privacy statement at any time. The most recent version is published on the website. Therefore, always keep an eye on the website for the most recent version. If the new privacy statement affects how ISole3D already collected data relating to you, then ISole3D notify you by email.

This version was last adopted on April 22, 2024.

## **Cookie Statement**

This is the cookie statement of the Private Limited Company iSole3D B.V. (hereinafter: iSole3D) is registered with the Chamber of Commerce under number 92343791 and is located at Thomas Edisonstraat 6 (3284WD) in Zuid-Beijerland. This document explains how iSole3D deals with cookies and their use.

### **The use of cookies**

iSole3D uses cookies. A cookie is a simple small file sent with pages of this website and stored by your browser on your computer's hard drive, cell phone, smart watch or tablet. The information stored therein can be sent back to our servers on your next visit.

The use of cookies is very important for the proper functioning of our website, but cookies whose effect you do not immediately see are also very important. Thanks to the (anonymous) input of visitors, we can improve the use of the website and make it more user-friendly.

### **Type of cookies and objective**

iSole3D uses technical and functional cookies to optimize the website. Cookies are small text files that are sent by visiting a website to make visitors' user experiences more efficient. iSole3D may, by law, store cookies on your device if these cookies are strictly necessary to use the website. Other types of cookies require your consent. We recommend that you accept cookies in connection with the usability of the website. Visitors to the website have a check in option.

The cookies used by iSole3D used are functional cookies: these cookies ensure that the website works properly. These cookies do not affect personal privacy so no permission needs to be asked and granted. For example, these cookies save your browser settings so that our website can be best viewed, or that the website remains accessible (load-balancing) but also cookies that ensure that no other cookies may be placed (no-follow).

With your permission, we place "tracking cookies" on your computer. We use these cookies to keep track of the pages you visit in order to build a profile of your online behavior. This profile is not linked to your name, address, email address and the like, but only to tailor advertisements to your profile so that they are as relevant to you as possible.

On the website of iSole3D also places cookies from Google for the purpose of Google Analytics. We do not track information about what you do on the Internet. Google Analytics may be required by applicable laws and regulations to provide access to this data. This has the consequence that iSole3D cannot link information to a natural person. If you have any questions about this please contact us at [info@isole3d.nl](mailto:info@isole3d.nl).

### **Use Social Media**

iSole3D uses third-party cookies to optimize the website. Some cookies are set by third-party services displayed on the website. Third parties refers to Google Analytics and Social Media (LinkedIn, Facebook, Twitter). The use of cookies from other companies (third parties) is subject to the privacy and cookie policy of the respective company. When you click the Social Media button on the website, a Social Media cookie is placed. This allows the Social Media party to recognize your IP address as soon as you share

an article from the website. For Social Media parties' cookies and the data and/or personal data they collect with it, please refer to ISole3D refers you to the privacy and cookie statements of these parties.

## **Browser Settings**

If you do not want websites to place cookies on your device with which you view the website, you can adjust your browser settings. Before a cookie is placed, you will receive a warning and must give your consent for the cookie. Failure to do so may result, for example, in reduced website performance. You can adjust the settings of your browser so that it rejects all cookies, including those from third parties. You can also delete placed cookies. To do this you must adjust your browser settings via preferences and then you can adjust the privacy settings.

This cookie statement does not apply to third-party websites that are linked to this website through links. We cannot guarantee that these third parties will handle your personal data in a reliable or secure manner. We encourage you to read the privacy statements of these websites before using them.

## **Changes Cookie Statement**

ISole3D may at any time update its cookie statement. The most recent version is published on the website. Therefore, always keep an eye on the website for the most recent version.

## **Disclaimer Website**

This is the disclaimer for the use of the website of the Private Limited Company iSole3D B.V. (hereinafter: iSole3D) is registered with the Chamber of Commerce under number 92343791 and is located at Thomas Edisonstraat 6 (3284WD) in Zuid-Beijerland.

By using the website, you agree to the disclaimer. ISole3D reserves the right to change the content of its website and/or this disclaimer at any time without informing its clients and/or users of the website about this change. The content of the website is composed with the utmost care, but can nevertheless contain possible inaccuracies or be incomplete. ISole3D in no way accepts any liability for damages caused by, or arising from the use of the website. The use of this website is entirely at the own account and risk of a user of the website. No rights can be derived from the content of the website. All texts on the website are copyrighted and owned by ISole3D Insofar as they do not belong to third parties.

## **Disclaimer Email**

The information and any attachment(s) sent with this e-mail message is intended solely for the addressee(s). The contents of this message and attachments are confidential and intended for use by the addressee person or entity only. Use of this information by persons other than the addressee(s) and use by those not authorized to know this information is prohibited. Distribution, copying or providing this information to third parties is prohibited. If you receive this message in error, you are requested not to use the contents and not to open any attachments, but to inform the sender immediately and then to delete the message, its contents and any copies thereof.

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